



NEWS RELEASE

Elexicon Energy Provides Status on Power Restoration Efforts

AJAX, ON -- May 21, 2022 – Today's severe thunderstorm has caused extensive damage to Elexicon Energy's distribution system. Approximately 60,000 customers are without power in the communities of Ajax, Belleville, Bowmanville, Pickering, Uxbridge and Whitby.

Elexicon Energy crews, system operators and arborists are working hard to restore power as quickly and as safely as possible. Progress has been slow but Elexicon Energy's Power Restoration Team is doing everything they can to restore power. Despite our very best efforts, we expect some customers could be without power overnight.

Elexicon Energy is encouraging customers without power to, if they can, reach out to family or a friend during this very difficult time to make any necessary arrangements until their power is restored.

Important Reminders:

- Call 911 and Elexicon Energy immediately to report any downed wires or electrical hazards.
- Always consider downed power lines to be live and dangerous. Electricity can travel through the ground around downed wires. Stay back at least 10 metres (33 feet) or the length of a school bus.
- Ensure that all stove elements and ovens are turned off and that nothing has been placed on top of the stove. Use flashlights and light sticks for alternative lighting.
- Do not use charcoal or gas barbeques, camping heating equipment or standby generators indoors. Deadly carbon monoxide gas is produced by any device fueled by natural gas, propane, heating oil, kerosene, coal, charcoal, gasoline or wood.
- Unplug as many appliances as possible. This helps to stabilize the electricity distribution system when power is restored. Unplug electronic equipment to avoid damage when power is restored. Televisions, computers and microwave ovens are sensitive to surges when the power is restored.
- Do not open the refrigerator or freezer doors unless absolutely necessary. Keep them closed as much as possible to prevent cold air from escaping.

For updates on Elexicon Energy's power restoration efforts:

- Access our outage map at: [elexiconenergy.com](https://www.elexiconenergy.com)
- Follow us on Twitter: [@ElexiconEnergy](https://twitter.com/ElexiconEnergy)
- Call our 24 hour Outage Information Hotline: 1-866-579-6819

About Elexicon Energy

Elexicon Energy powers life's most meaningful moments. As the fourth largest municipally owned electricity distributor in Ontario, our vision is to empower the communities we serve and help customers seize opportunities to ignite a better future. We provide over 174,000 residential and business customers with reliable and affordable energy services. Elexicon Energy is owned by five municipalities: the City of Pickering, the Town of Ajax, the Town of Whitby, the City of Belleville and the Municipality of Clarington. Learn more at [elexiconenergy.com](https://www.elexiconenergy.com) and follow us on [Twitter](#) and [LinkedIn](#).

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