



NEWS RELEASE

Elexicon Energy Continues Efforts to Restore Power for Remaining Customers

AJAX, ON -- May 24, 2022 – Elexicon Energy crews have restored power to more than 58,500 customers affected by Saturday’s severe storms that caused widespread and devastating damage to Ontario’s electricity system. The storm’s high winds downed trees, powerlines and a significant number of poles throughout Elexicon Energy’s service territory, including Uxbridge where a confirmed tornado touched down. Approximately 5,000 customers remain without power.

In total over 90% of our communities had their power restored, thanks to the hard work and dedication of our power line crews and teams.

Communities still affected include Ajax, Pickering, Whitby, Port Perry and Uxbridge. Today we were able to bring back power to many customers in these communities including 750 customers in Uxbridge. We would like to extend our thanks to our customers, crews, arborists and municipal partners for keeping restoration efforts moving safely and quickly. We anticipate that we will be able to make more progress tomorrow. For regular updates refer to our outage map and on Twitter.

Important Reminders:

- We continue to actively reassess our power restoration times for customers still without power. Please check our [outage map](#) with the understanding those times may be subject to change as we discover more damage, downed lines and poles. Follow [@elexiconenergy](#) on Twitter for the latest information.
- If your area is listed on our outage map, we are aware of the situation and we are working to restore power as quickly and as safe as possible.
- If you are currently without power and are on life support or have a medical device supported by electricity, please contact your medical service provider for assistance.
- If you are currently without power, you may need a licensed electrical contractor to make repairs before we can restore your power. Visit the Electrical Safety Authority's [website](#) for more information.
- If you see a downed powerline or pole stay 10 meters away. You can report it by emailing us at may2022storm@elexiconenergy.com or calling 1-866-579-6819.
- Unplug as many appliances as possible. This helps to stabilize the electricity distribution system when power is restored. Unplug electronic equipment to avoid damage when power is restored. Televisions, computers, and microwave ovens are sensitive to surges when the power is restored.

For updates on Elexicon Energy’s power restoration efforts:

- Access our outage map at: elexiconenergy.com
- Follow us on Twitter: [@ElexiconEnergy](https://twitter.com/ElexiconEnergy)
- Call our 24-hour Outage Information Hotline: 1-866-579-6819

- 30 -

About Elexicon Energy

Elexicon Energy powers life's most meaningful moments. As the fourth largest municipally owned electricity distributor in Ontario, our vision is to empower the communities we serve and help customers seize opportunities to ignite a better future. We provide over 174,000 residential and business customers with reliable and affordable energy services. Elexicon Energy is owned by five municipalities: the City of Pickering, the Town of Ajax, the Town of Whitby, the City of Belleville and the Municipality of Clarington. Learn more at elexiconenergy.com and follow us on [Twitter](https://twitter.com/ElexiconEnergy) and [LinkedIn](https://www.linkedin.com/company/elexiconenergy).

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