

NEWS RELEASE

Exlexicon Energy Continues Its Power Restoration Efforts

AJAX, ON -- May 23, 2022 – Approximately 10,400 Exlexicon Energy customers are still without power following Saturday’s severe thunderstorm that swept across southern Ontario. The storm’s high winds caused extensive damage – downing trees, powerlines, and a large number of poles.

Exlexicon Energy crews, system operators and arborists continue to make good progress, restoring power to nearly 54,000 customers. Power restoration efforts continue in the communities of Whitby, Ajax, Pickering, and Uxbridge that has declared a state of emergency. Customers can check the status of their power restoration times on the [outage map](#). As our crews continue to assess the damage and situation there will be fluctuations in the restoration times and customers should consider any times as estimates only. Customers without power are urged to email us at may2022storm@exlexiconenergy.com or DM on Twitter.

Exlexicon Energy has mobilized crews from its districts not impacted by Saturday’s storm to assist with its power restoration efforts. Exlexicon Energy crews have been joined by contractors and municipal partners to help speed up power restoration. Exlexicon Energy would like to thank our first responders and essential workers who are ensuring public safety while we continue to work night to get power restored. We would also like to thank our customers for their patience and understanding as restoration efforts continue.

Important Reminders:

- Call 911 and Exlexicon Energy immediately to report any downed wires or electrical hazards.
- Always consider downed power lines to be live and dangerous. Electricity can travel through the ground around downed wires. Stay back at least 10 metres (33 feet) or the length of a school bus.
- Do not use charcoal or gas barbeques, camping heating equipment, or standby generators indoors. Deadly carbon monoxide gas is produced by any device fueled by natural gas, propane, heating oil, kerosene, coal, charcoal, gasoline, or wood.
- Unplug as many appliances as possible. This helps to stabilize the electricity distribution system when power is restored. Unplug electronic equipment to avoid damage when power is restored. Televisions, computers, and microwave ovens are sensitive to surges when the power is restored.

For updates on Exlexicon Energy’s power restoration efforts:

- Access our outage map at: exlexiconenergy.com
- Follow us on Twitter: [@ExlexiconEnergy](https://twitter.com/ExlexiconEnergy)
- Call our 24-hour Outage Information Hotline: 1-866-579-6819

About Elexicon Energy

Elexicon Energy powers life's most meaningful moments. As the fourth largest municipally owned electricity distributor in Ontario, our vision is to empower the communities we serve and help customers seize opportunities to ignite a better future. We provide over 174,000 residential and business customers with reliable and affordable energy services. Elexicon Energy is owned by five municipalities: the City of Pickering, the Town of Ajax, the Town of Whitby, the City of Belleville and the Municipality of Clarington. Learn more at [elexiconenergy.com](https://www.elexiconenergy.com) and follow us on [Twitter](#) and [LinkedIn](#).

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