

# NEWS RELEASE

## Status Update on Elexicon Energy's Power Restoration Efforts

AJAX, ON -- May 22, 2022 – Approximately 27,500 Elexicon Energy customers are still without power following yesterday's severe thunderstorm that swept across southern Ontario. The storm's high winds caused extensive damage – downing trees, powerlines and a large number of poles.

Elexicon Energy crews, system operators and arborists have made good progress, restoring power to nearly 32,500 customers. Power restoration efforts continue in the communities of Whitby, Ajax, Pickering, Port Perry, Sunderland, Bowmanville and Uxbridge that has declared a state of emergency. Customers without power should now expect to be without power for another 24 hours.

Elexicon Energy has mobilized crews from its districts not impacted by yesterday's storm to assist with its power restoration efforts. Elexicon Energy crews have been joined by contractors and municipal partners to help speed up power restoration. Elexicon Energy would like to thank our first responders and essential workers who are ensuring public safety while we continue to work night to get power restored. We would also like to thank our customers for their patience and understanding as restoration efforts continue.

### Important Reminders:

- Call 911 and Elexicon Energy immediately to report any downed wires or electrical hazards.
- Always consider downed power lines to be live and dangerous. Electricity can travel through the ground around downed wires. Stay back at least 10 metres (33 feet) or the length of a school bus.
- Do not use charcoal or gas barbeques, camping heating equipment or standby generators indoors. Deadly carbon monoxide gas is produced by any device fueled by natural gas, propane, heating oil, kerosene, coal, charcoal, gasoline or wood.
- Unplug as many appliances as possible. This helps to stabilize the electricity distribution system when power is restored. Unplug electronic equipment to avoid damage when power is restored. Televisions, computers and microwave ovens are sensitive to surges when the power is restored.

For updates on Elexicon Energy's power restoration efforts:

- Access our outage map at: [elexiconenergy.com](https://www.elexiconenergy.com)
- Follow us on Twitter: [@ElexiconEnergy](https://twitter.com/ElexiconEnergy)
- Call our 24 hour Outage Information Hotline: 1-866-579-6819

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### About Elexicon Energy

Elexicon Energy powers life's most meaningful moments. As the fourth largest municipally owned electricity distributor in Ontario, our vision is to empower the communities we serve and help

customers seize opportunities to ignite a better future. We provide over 174,000 residential and business customers with reliable and affordable energy services. Elexicon Energy is owned by five municipalities: the City of Pickering, the Town of Ajax, the Town of Whitby, the City of Belleville and the Municipality of Clarington. Learn more at [elexiconenergy.com](https://www.elexiconenergy.com) and follow us on [Twitter](#) and [LinkedIn](#).

### **Media Contacts**

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