



NEWS RELEASE

Elexicon Energy in Final Stages of Power Restoration Efforts Under 1000 Customers Still Without Power

AJAX, ON -- May 27, 2022 – Elexicon Energy made substantial progress in its power restoration efforts with just 1% of the customers still without power, in the harder-to-reach regions. Outages remain for approximately 1,000 in the communities of Ajax, Pickering, Whitby, and Uxbridge.

Many of the smaller areas will be restored by the end of the day today. Some areas require extensive excavating, tree debris removal, power line, and pole repairs. The areas of north Pickering and Uxbridge, will continue to have dedicated crews working on restoration until everyone is energized. Weather permitting, crews will continue to work 24/7 on power restoration efforts.

“We remain confident that if there are no new surprises today, we will see all areas in our service territory restored by late tonight with the exception of some difficult repairs and neighbourhoods with particular issues.,” said Elexicon Energy, President, and CEO, Indrani Butany-DeSouza. “This progress is because of the work and dedication of the Elexicon Energy employees, both external crews and internal support teams, who continue to work around the clock and have sacrificed time with their families and other obligations to power our communities.”

Elexicon Energy is also grateful for the community support we have received from our contractors, municipal partners, and customers. You have been the eyes and ears and helped us energize the homes and businesses of customers across our vast territory. It has not been easy work. However, everyone worked together to support the communities that we serve.

Important Reminders:

- We continue to actively reassess our power restoration times for customers still without power. Please check our [outage map](#) with the understanding those times may be subject to change. Follow [@elexiconenergy](#) on Twitter for the latest information.
- If your area is listed on our outage map, we are aware of the situation and we are working to restore power as quickly and as safe as possible.
- If you are currently without power and are on life support or have a medical device supported by electricity, please contact your medical service provider for assistance.
- If you are currently without power, you may need a licensed electrical contractor to make repairs before we can restore your power. Visit the Electrical Safety Authority's [website](#) for more information.
- If you see a downed powerline or pole stay 10 meters away. Additionally, if you are still without power and do not see your area on the outage map or social media, you can report it by emailing us at may2022storm@elexiconenergy.com or calling 1-866-579-6819.

- Unplug as many appliances as possible. This helps to stabilize the electricity distribution system when power is restored. Unplug electronic equipment to avoid damage when power is restored. Televisions, computers, and microwave ovens are sensitive to surges when the power is restored.

For updates on Elexicon Energy's power restoration efforts:

- Access our outage map at: elexiconenergy.com
- Follow us on Twitter: [@ElexiconEnergy](https://twitter.com/ElexiconEnergy)
- Call our 24-hour Outage Information Hotline: 1-866-579-6819

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About Elexicon Energy

Elexicon Energy powers life's most meaningful moments. As the fourth largest municipally owned electricity distributor in Ontario, our vision is to empower the communities we serve and help customers seize opportunities to ignite a better future. We provide over 174,000 residential and business customers with reliable and affordable energy services. Elexicon Energy is owned by five municipalities: the City of Pickering, the Town of Ajax, the Town of Whitby, the City of Belleville and the Municipality of Clarington. Learn more at elexiconenergy.com and follow us on [Twitter](https://twitter.com/ElexiconEnergy) and [LinkedIn](https://www.linkedin.com/company/elexicon-energy).

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