



NEWS RELEASE

Elexicon Energy Customers to Receive Off-Peak Electricity Pricing To Help Them Cope With COVID-19

Ajax, ON (January 7, 2022) Elexicon Energy applauds new measures announced by the Government of Ontario today to provide electricity-rate relief for its residential and small business customers. As of Tuesday, January 18, 2022, households, farms and small businesses will be charged at the current off-peak rate of 8.2 cents per kilowatt-hour for all Regulated Price Plan (RPP) customers, 24 hours per day until February 7, 2022. The changes come in an effort to support Ontarians impacted by COVID-19 as surging case counts of the Omicron variant drive the province into a modified Step Two of the Roadmap to Reopen.

“Elexicon Energy is in full support of the government’s decision to make this adjustment and support the needs of our residential and small business customers who may be struggling during this ongoing pandemic. We hope that the rate change will make a positive difference and allow families to have more time to focus on their health and well-being,” said Indy Butany-DeSouza President & CEO of Elexicon Energy.

For those who are experiencing financial difficulties, they can call us to discuss extended bill payment options and financial assistance programs. Elexicon Energy is committed to providing customers with a variety of billing and payment options, from pre-authorized payment plans to internet banking and eBill. Visit elexiconenergy.com to choose the method that is most convenient for you.

Reminders

- All electricity disconnections have been suspended until further notice.
- All non-essential planned power outages have been suspended until further notice.
- All Elexicon Energy offices remain closed to the public until further notice.

News and Information

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- 30 -

Media Contact

Kimberly Brathwaite

Brand and Public Relations Advisor

Mobile: 905-424-9477 | Email: kbrathwaite@elexiconenergy.com

About Elexicon Energy

Elexicon Energy powers life's most meaningful moments. As the fourth largest municipally owned electricity distributor in Ontario, our vision is to empower the communities we serve and help customers seize opportunities to ignite a better future. We provide over 171,000 residential and business customers with reliable and affordable energy services. Elexicon Energy is owned by five municipalities: the City of Pickering, the Town of Ajax, the Town of Whitby, the City of Belleville and the Municipality of Clarington. Learn more at elexiconenergy.com and follow us on [Twitter](#) and [LinkedIn](#).