

NEWS RELEASE

Elexicon Energy Launches New Bill Statement to Help Customers Better Understand their Electricity Habits

AJAX, ON -- January 25, 2021 – Now more than ever, it is important for customers to have a clear understanding of their electricity consumption and habits. Elexicon Energy has launched a new electricity bill statement that makes it easy for customers to compare their monthly electricity consumption, understand their usage and learn about the cost of supplying power.

“Merging two legacy utility companies into Elexicon Energy provided an opportunity to rethink how electricity bills could be designed to help our customers,” said Rob Scarffe, Vice President, Customer Experience. “Hearing feedback and suggestions from our customers was an essential part of creating the new look.”

The new bill allows customers to easily compare their usage over 13 months, which can help them make important decisions [choosing between TOU or Tiered pricing structures](#).

For a detailed breakdown of the new Elexicon Energy electricity bill, check out our interactive bill sample at elexiconenergy.com.

Questions about the new bill, electricity usage, payment options or financial assistance programs, can be directed to Elexicon Energy’s Customer Care team.

Tel: 905-420-8440 or 1-888-420-0070
Monday to Friday, 8:30 a.m. to 4:30 p.m.

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About Elexicon Energy Inc.

Elexicon Energy provides more than 169,000 residential and business customers in parts of Durham Region and beyond with reliable and affordable energy services. The company is the fourth largest municipally owned electricity distributor in Ontario. Elexicon Energy is owned by five municipalities: the Town of Whitby, the City of Pickering, the Town of Ajax, the City of Belleville and the Municipality of Clarington.

Media Contact

Chris Mace
Corporate Communications Representative
Mobile: 905-621-2549 | Email: cmace@elexiconenergy.com