

the illuminator

Our Energy, Our Future.

New Time-of-Use, Tiered and Ultra-Low Overnight Prices

Effective November 1, 2025

Time-of-Use (TOU) Hours¹

Weekday



Weekend & Statutory Holidays²



¹Prices apply to the Electricity Line of your bill. ²All year.

Tier Thresholds (kilowatt hours)¹

Residential



Small Business²

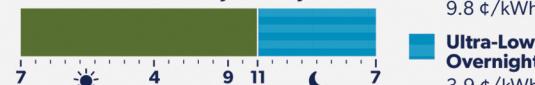


Ultra-Low Overnight (ULO) Hours¹

Weekday²



Weekend & Statutory Holidays²



¹Prices apply to the Electricity Line of your bill.

²All year.

Choose the price plan that's right for you.

Elexicon Energy offers three types of price plans which means customers can choose a plan that best reflects when and how often they use electricity.

Time-of-Use (TOU) and Ultra-Low Overnight (ULO)

The price for both of these plans depends on when you use electricity. On each of these plans, you can help manage your electricity costs by shifting your usage to lower price periods when possible.

Tiered

With Tiered prices, you can use a certain amount of electricity each month at a lower price. Once you exceed that limit, a higher price applies.

Visit:

elexiconenergy.com/choice

Effective November 1, 2025, the Ontario government's Ontario Electricity Rebate (OER) has changed to 23.5%.

Finding solutions that suit your lifestyle

YOU MAY CHOOSE THE BILL PAYMENT OPTION THAT IS MOST CONVENIENT FOR YOU



Pre-Authorized & Other Payment Options

Variable Pre-Authorized withdraws the full amount of your bill from your bank account on the due date. Equal Pre-Authorized withdraws the same amount from your bank account every month on a regular recurring date (choose from 1st to the 28th). Equal Payment Plan is similar to the Equal Pre-Authorized, however, there is no requirement for automatic payment withdrawals. Visit elexiconenergy.com for more information.



Kubra EZ-Pay Options

Pay your bill using Elexicon Energy's electronic payment system, Kubra EZ-Pay. The service allows you to pay your bill by credit card, debit card or debiting your bank account. Visit our customer portal – my.elexicon – and click the EZ-Pay link at the bottom of the page for more information.

Register for our customer portal, my.elexicon, to manage your account and pay your bill. Visit elexiconenergy.com to register.

Bill Assistance Programs

Support programs are available for customers who need assistance with their bill payments. You need to meet certain criteria to qualify for these programs:

Ontario Electricity Support Program (OESP)

This program provides ongoing support through a monthly credit applied directly on qualified customers' electricity bills.

Learn more at OESP.ca | Call: 1-855-831-8151



Low-income Energy Assistance Program (LEAP)

This program provides a one-time grant to help customers avoid disconnection.

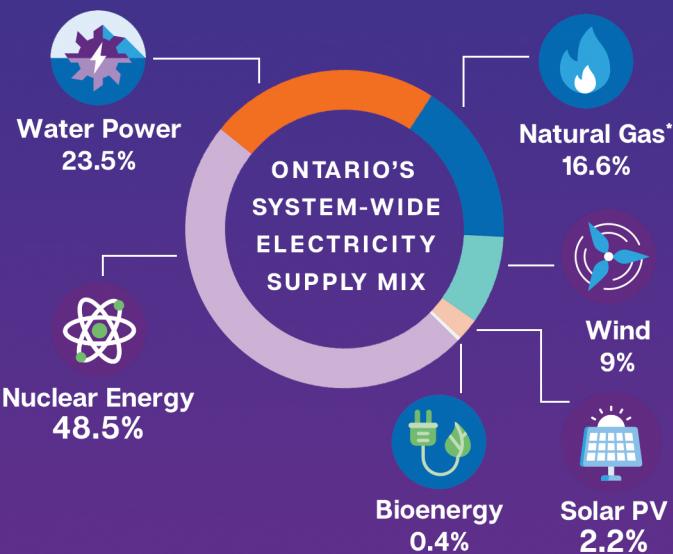
If you are located in Ashburn, Brooklin, Myrtle or Whitby, please call Community Development Council Durham at: 905-686-2661

If you are located in a community other than the ones shown above, please call United Way Simcoe Muskoka at: 1-855-487-5327

Learn more at elexiconenergy.com

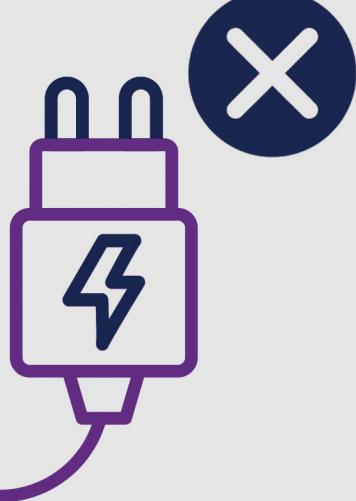
Where your electricity comes from

The Ministry of Energy is responsible for providing Ontario's electricity supply mix data for electricity suppliers. This diagram shows the system-wide electricity supply mix data for 2024, and is considered current until further notice.



*Includes Lennox, dual fuel (natural gas/bioenergy) and non-contracted emitting generation consistent with IESO.
Note: 1. Figures may not add to 100% due to rounding. 2. Figures do not account for the sale and retirement of Clean Energy Credits.

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[1-866-579-6819](tel:1-866-579-6819)



To access outage map, visit our website:
elexiconenergy.com

How can we help you?



Customer Care:

905-420-8440 or 1-888-420-0070

General Business Enquiries:

905-427-9870 or 1-888-445-2881

Email:

customercare@elexiconenergy.com

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